



Navigating the AI Frontier:

Upholding Trustworthy and Responsible AI without Full Control

Prof. Liming Zhu

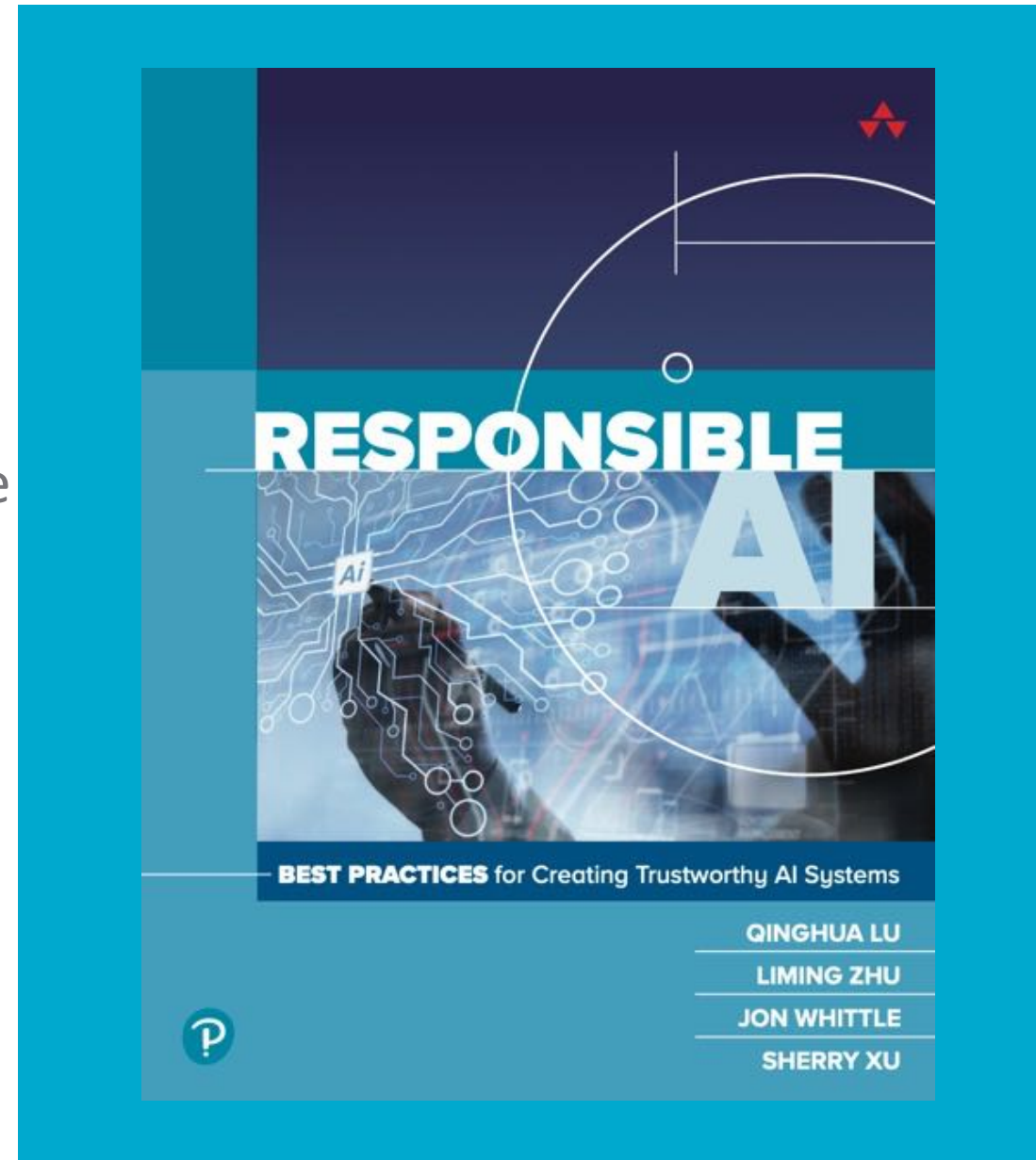
Research Director, CSIRO's Data61

Conjoint Professor, UNSW

Expert in Working Groups

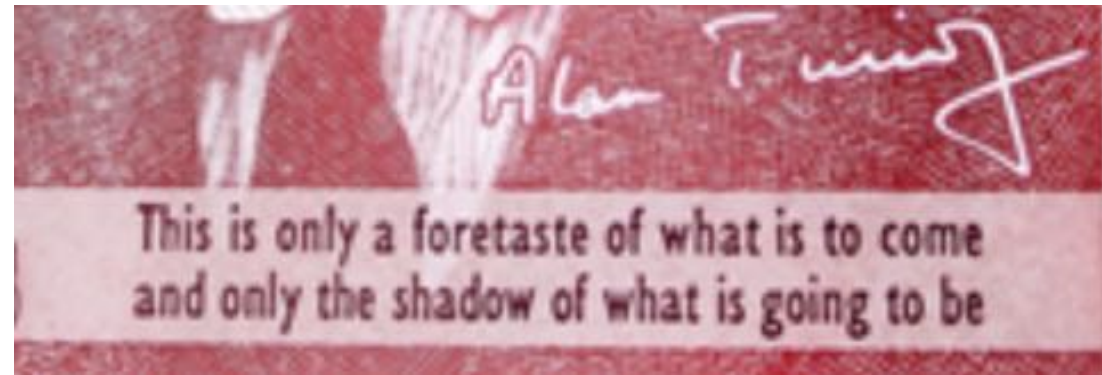
- Australia's AI Safety Standard
- OECD.AI AI Risk and Accountability
- ISO/IEC JTC 1/SC 42/WG 3 – AI Trustworthiness

Australia's National Science Agency



Current State of AI

A Forecast.... and a Shadow



We have to have some experience with the machine before we really know its capabilities.

It may take years before we settle down to the new possibilities, but I do not see why it should not enter any one of the fields normally covered by the human intellect, and eventually compete on equal terms.

Alan Turing, 1949



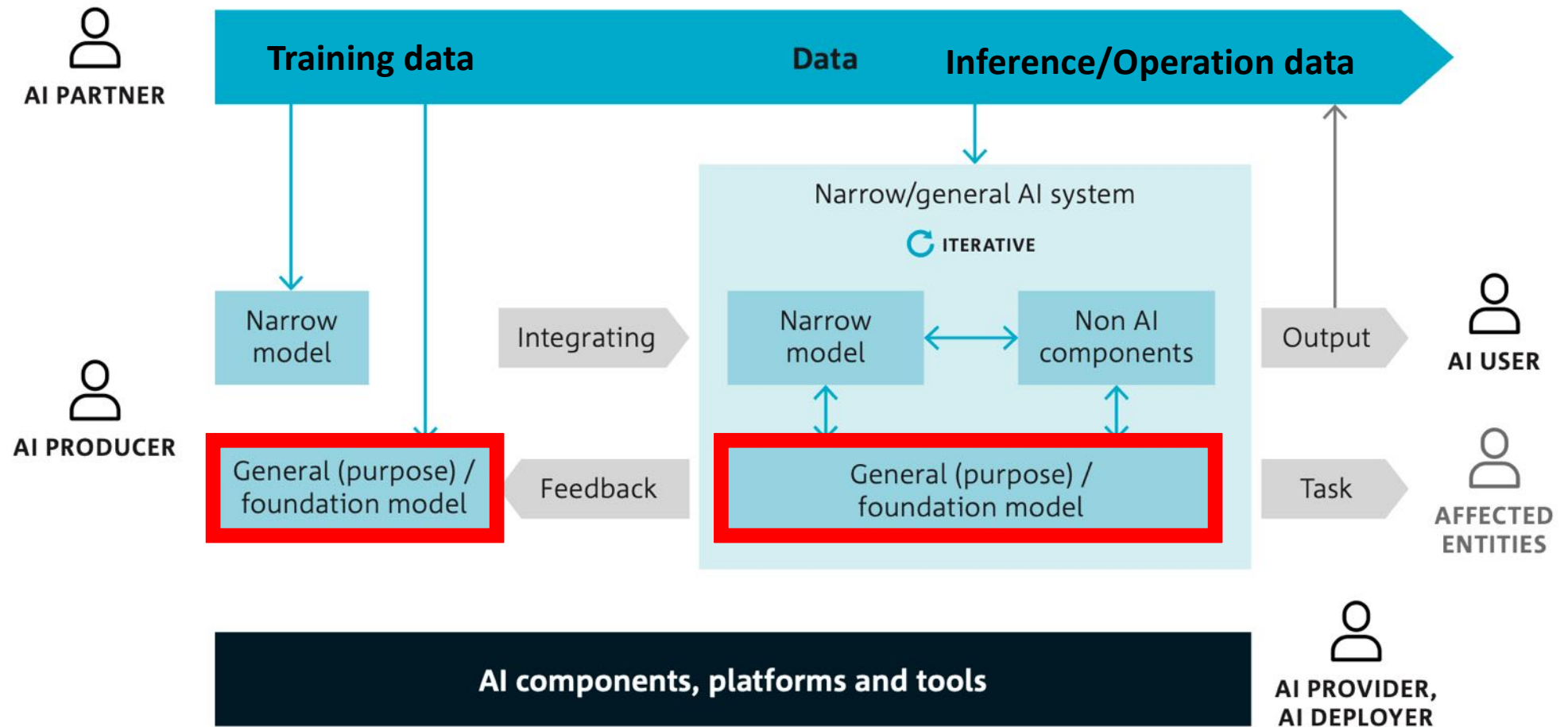
How Is AI's Nature Shifting? - Updated Definitions

*An **AI system** is a machine-based system that*

- for explicit or **implicit** objectives,*
- infers, from the input it receives,*
- how to **generate** outputs such as **predictions**, **content**, **recommendations**, or **decisions** that can influence physical or virtual environments.*
- Different AI systems vary in their level of autonomy and **adaptiveness after deployment.***

(OECD, 2023)

Clarifying AI: Model or System?

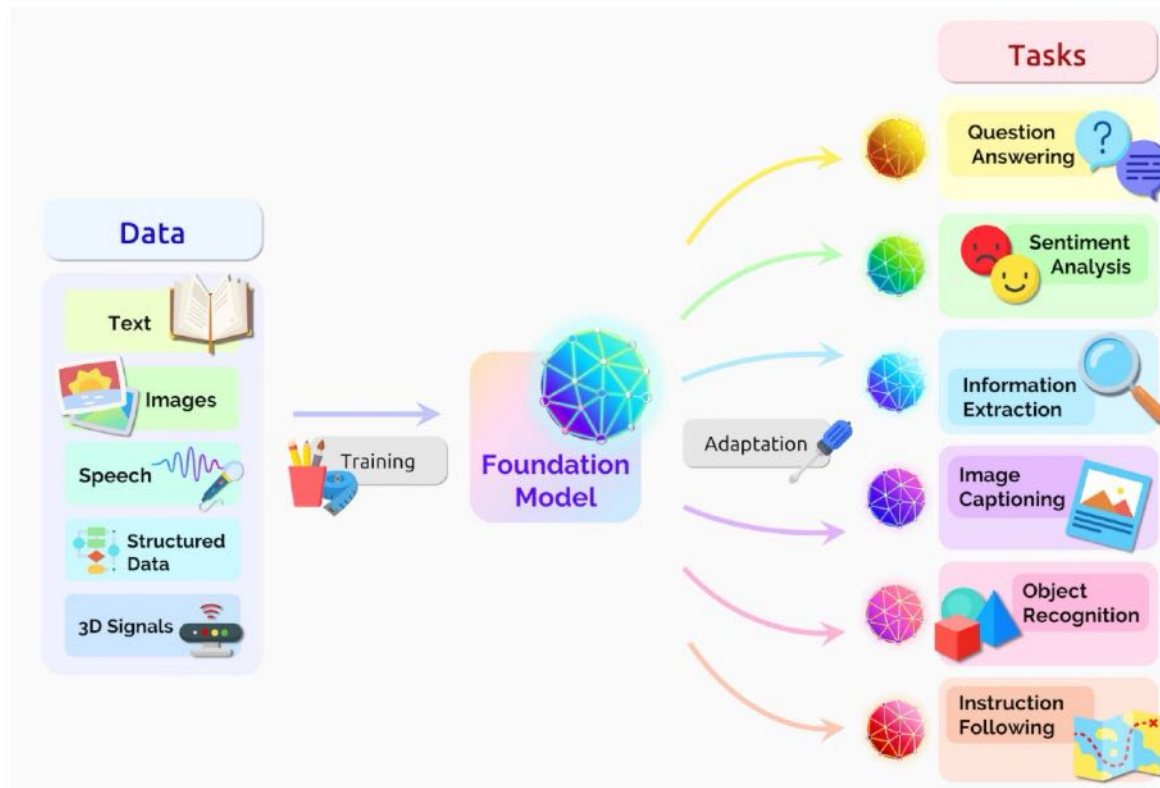




Trends & Challenges



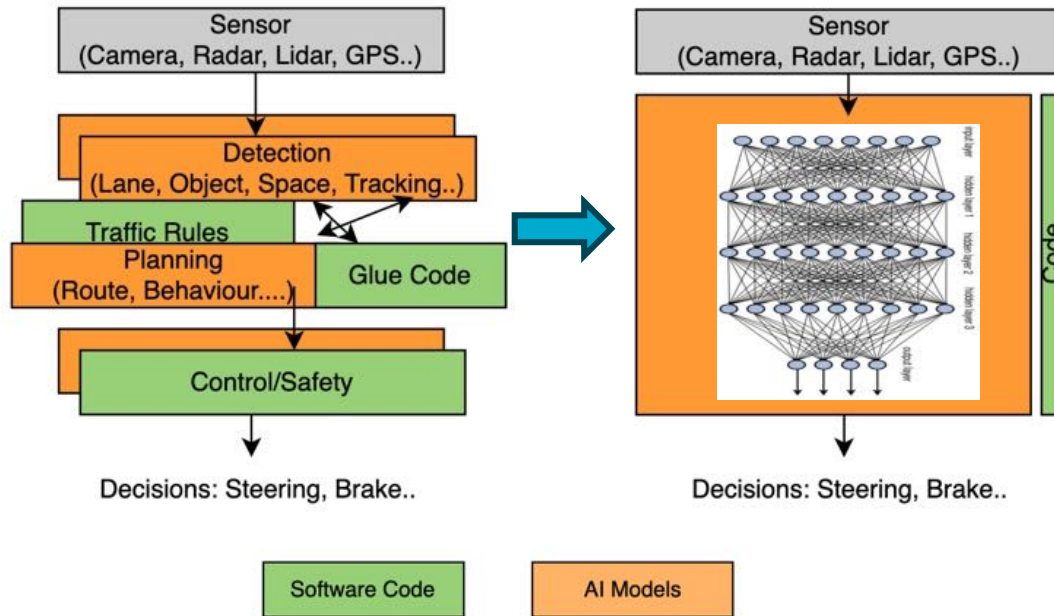
Flipping the Script: General First, Specific Later



Generality is free?

Turning the Page: From Specific to End-to-End AI

End-to-End AI: Data In, Decision out, No Code



Where is human expertise here?

- **No code/expert-derived smarts**, "dumb" learning algorithm + big/synthetic data
- **Non-domain experts** improve learning efficiency

Rethinking Data and Expertise Value



Proprietary task data is more valuable.

General learning often outperforms domain-specific training.

AI can't surpass the intelligence of its human training data.

Hard tasks can be mastered from easy task data and synthetic data.

AI only memorises, retrieves, and generates variants—it can't reason

The line between retrieval and reasoning is blurred; humans often retrieve and apply familiar reasoning templates rather than true reasoning.

Reclaiming the Reins: Human Control Over End-to-End AI

Principles Standards Frameworks



Principles/Regulations/Standards != Eng. Practices

?

2.4.4 For each AI system, define and document the stages in the AI lifecycle where **meaningful human oversight** is required to meet organisational, legal and ethical objectives.

MAP 3.5: Processes for **human oversight** are defined, assessed, and documented in accordance with organizational policies from the **GOVERN** function.

Article 14
Human oversight
1. High-risk **AI** systems shall be designed and developed in such a way, including with appropriate human-machine interface tools, that they can be **effectively overseen by natural persons** during the period in which they are in use.

Algorithms Models

Model Alignment != System Alignment



Lu, Q., Luo, Y., Zhu, L., Tang, M., Xu, X., Whittle, J., 2023. Operationalising Responsible AI Using a Pattern-Oriented Approach: A Case Study on Chatbots in Financial Services. IEEE Intelligent Systems.



Human in the loop solves everything.

Humans can be liability sponges, especially without the right tools.

Als are just tools; human oversight and decision is needed at every step.

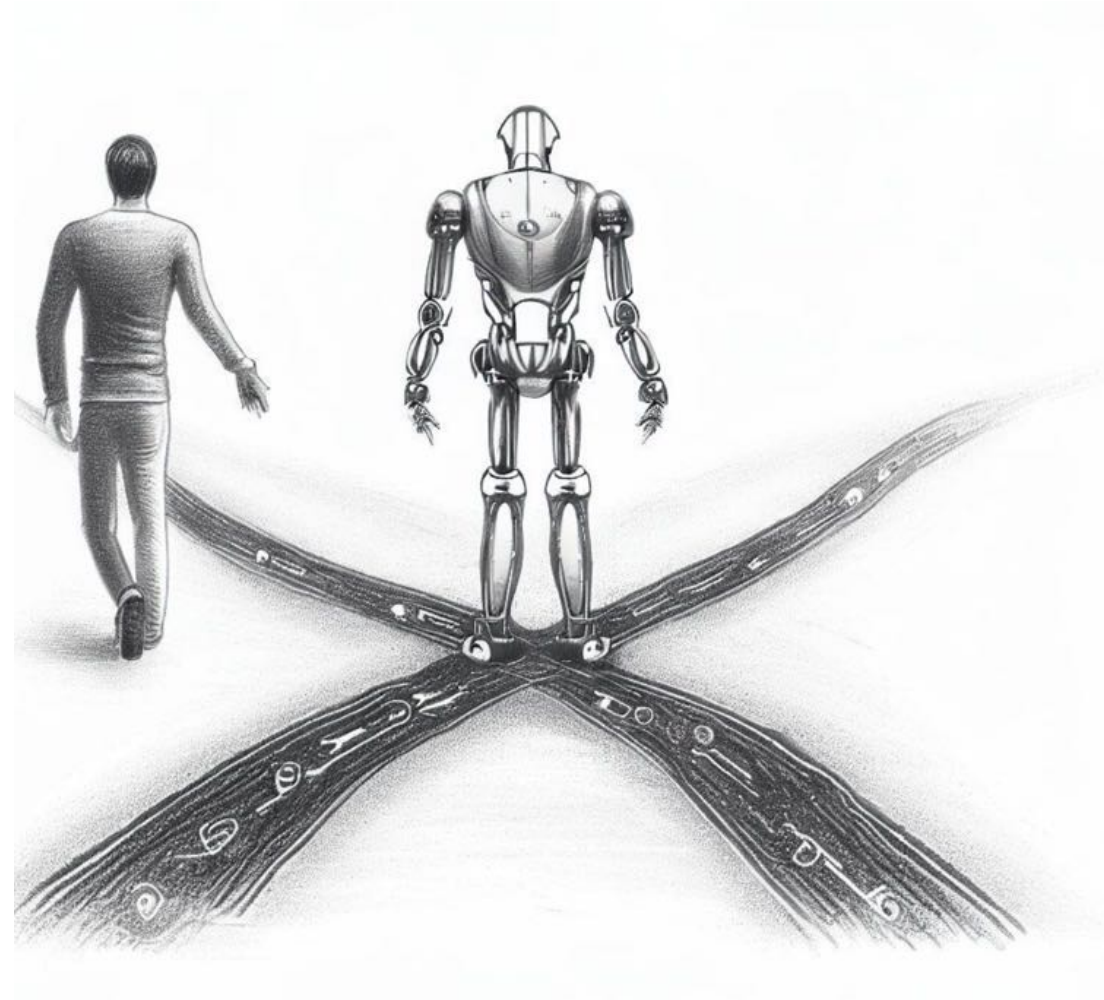
AI can embed consistent agency, freeing humans to focus on critical and special cases.

AI always augments human capabilities, leaving interesting tasks to humans.

AI can lead to deskilling, automating the interesting and complex while leaving humans with the boring.



Directions & Questions



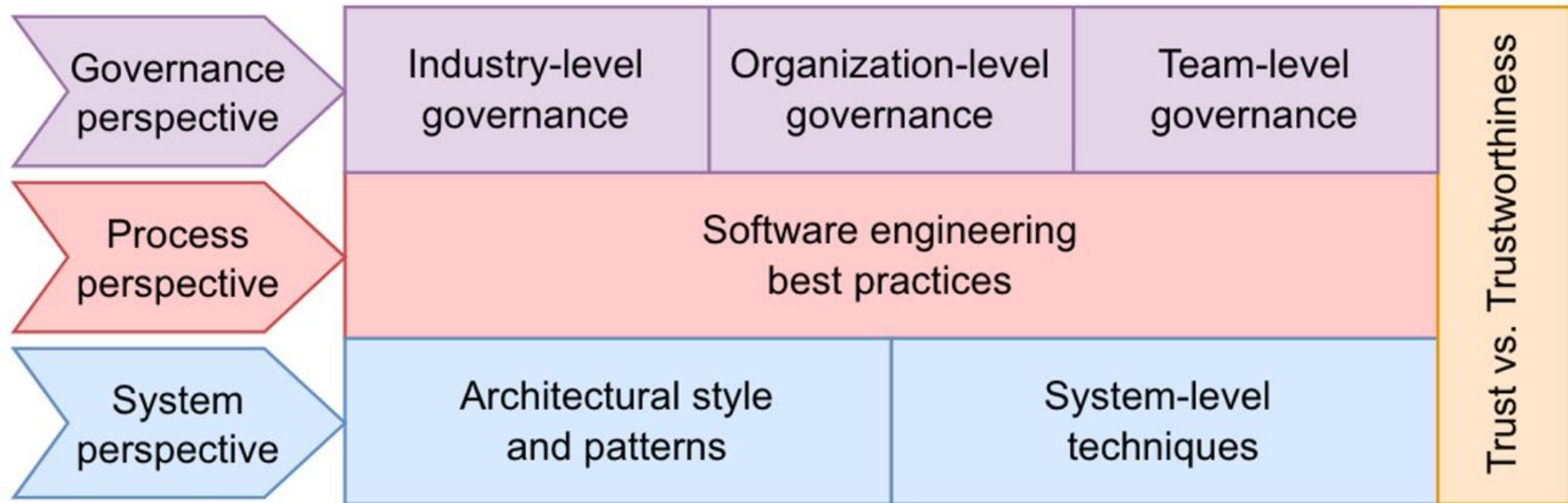
Design-time Human Control

Standards Frameworks

AU Safety Standard

ISO Standards

NIST AI RMF

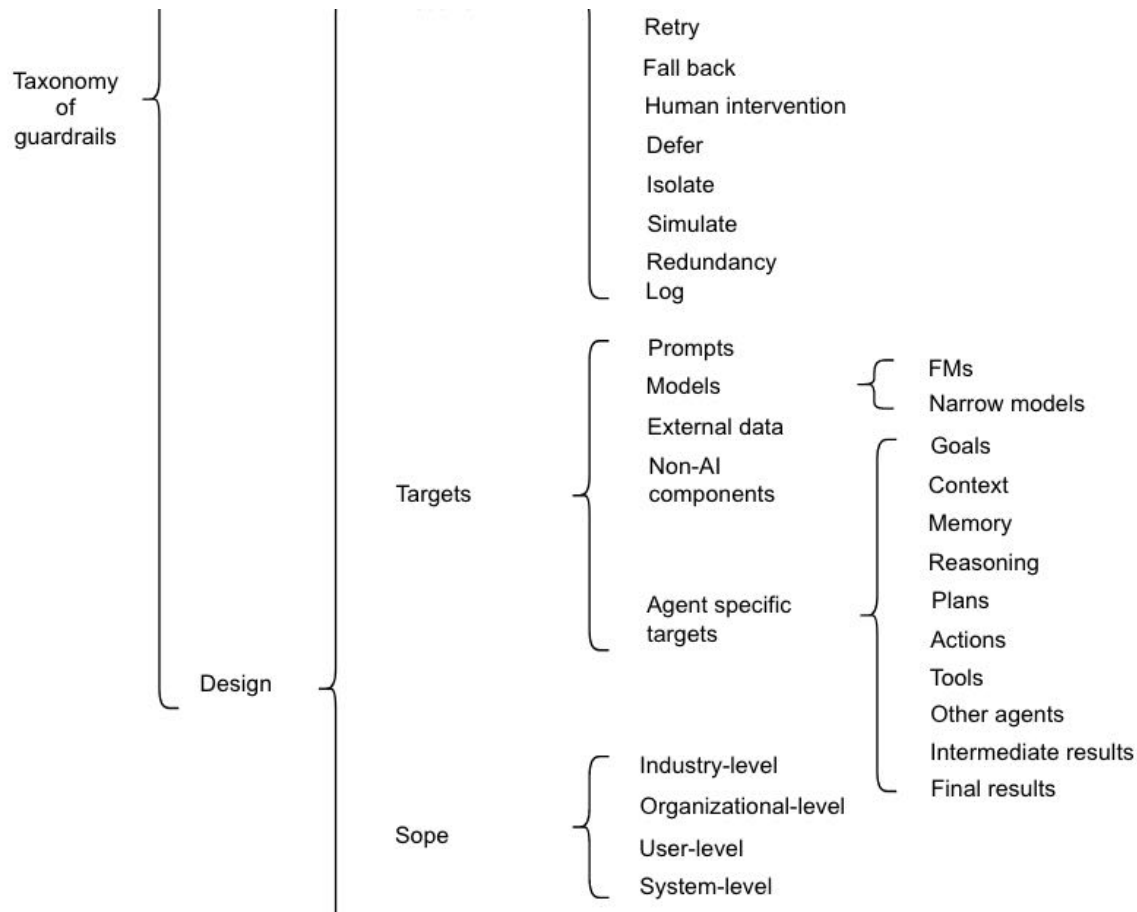


Models

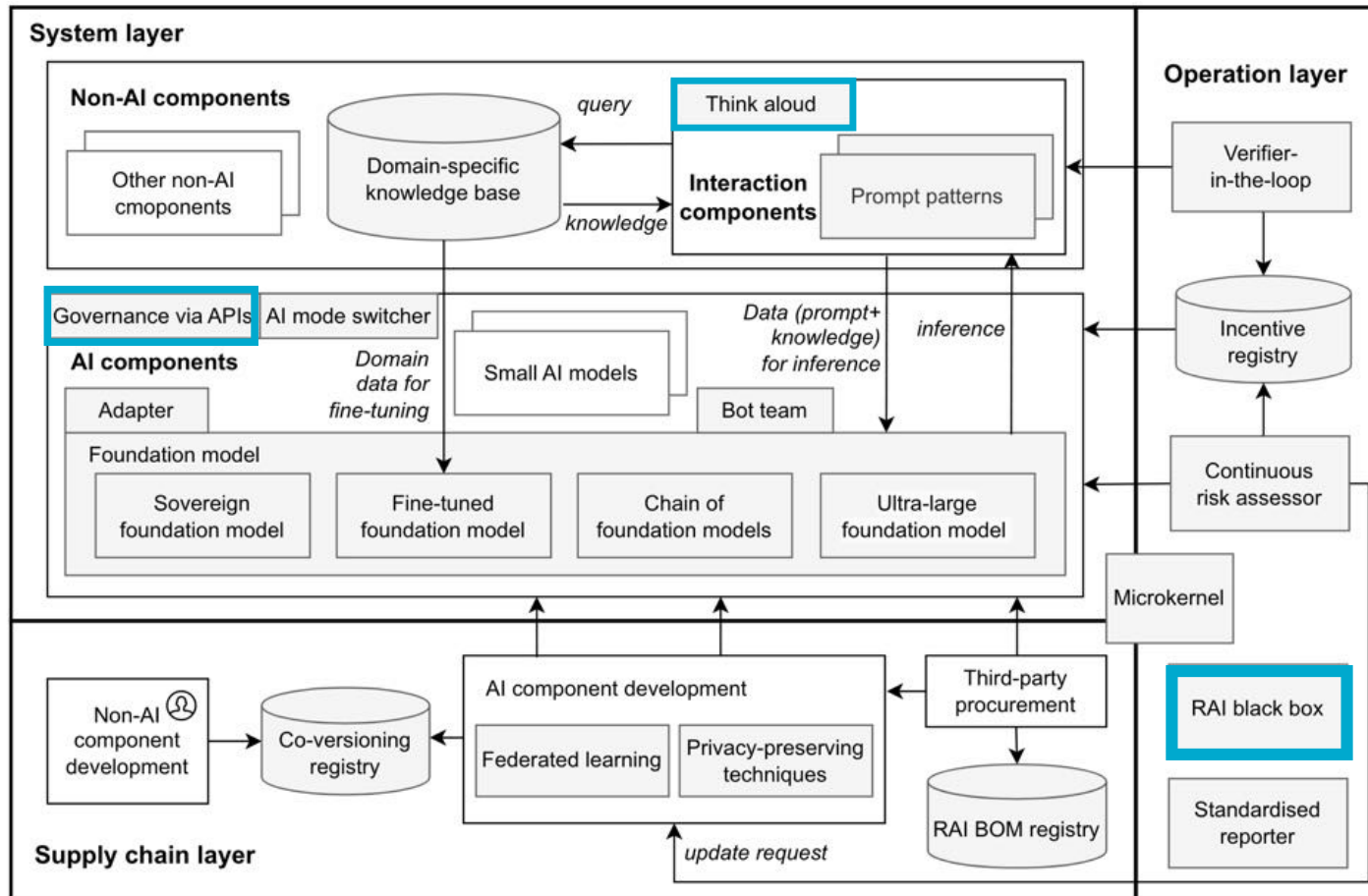


Lu, Q., Zhu, L., Xu, X., Whittle, J., Xing, Z., 2022. Towards a Roadmap on Software Engineering for Responsible AI, in: 1st International Conference on AI Engineering (CAIN)

Runtime Control - Guardrails



Control of LLM-based AI Systems

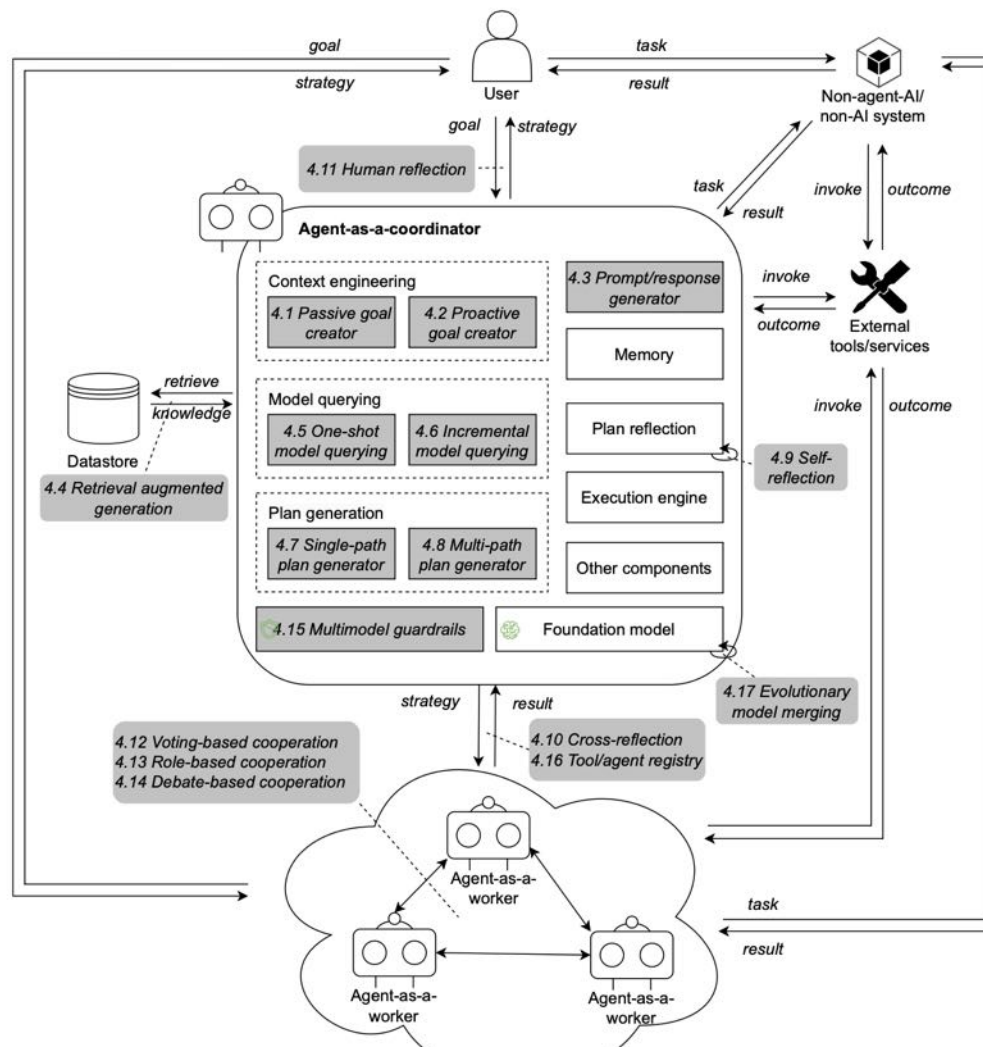


Guardrails and more

Think aloud
Access governance
"Flight recorder"

..

Control of LLM-based Agents



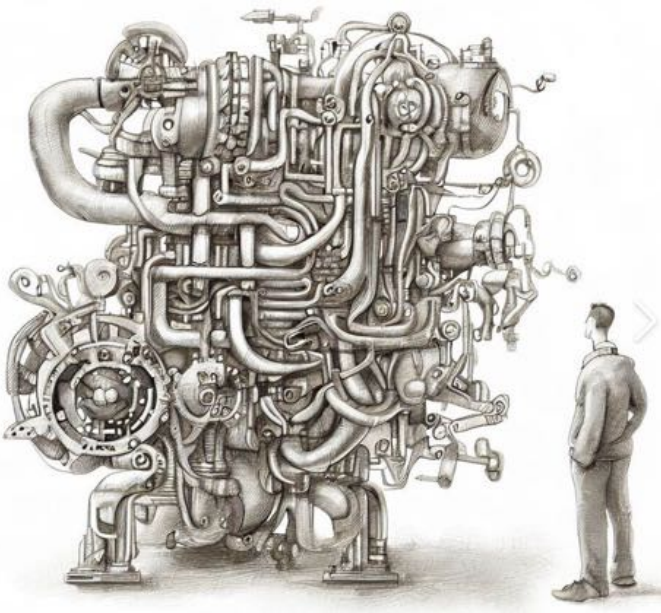
Goals
Context
Memory
Reasoning
Plans
Actions
Tools
Other agents
Intermediate results
Final results

Liu, Y. *et al.* (2024) 'Agent Design Pattern Catalogue: A Collection of Architectural Patterns for Foundation Model based Agents': <http://arxiv.org/abs/2405.10467>

Control via System-Level Understanding

Do we have to fully understand AI models?

Can system-level understanding & guardrails help?



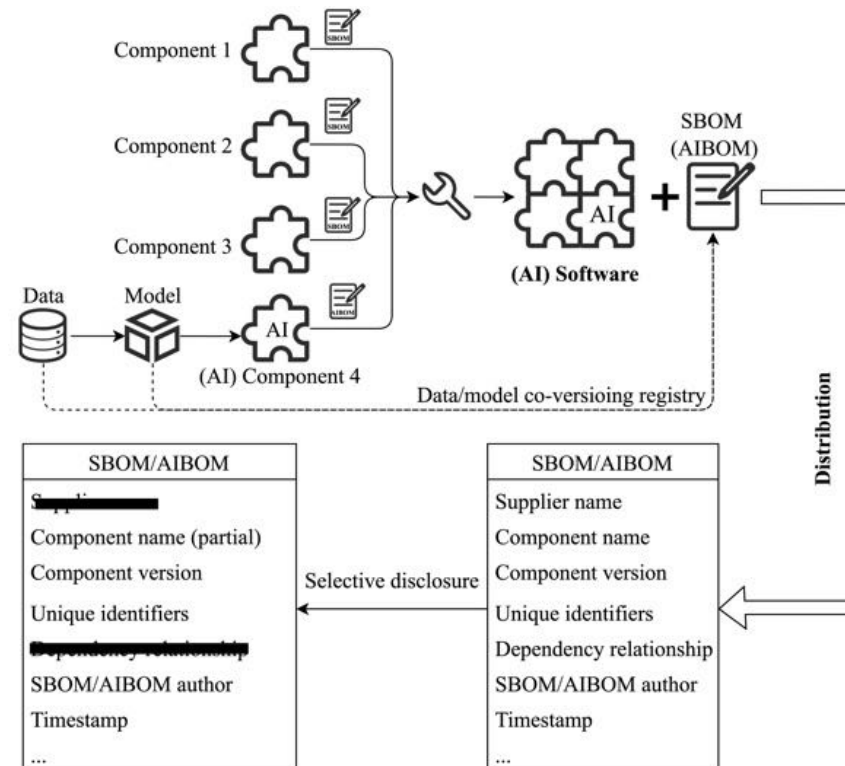
Increasingly, the study of these trained (but un-designed) systems seems destined to become a kind of natural science...

... they are similar to the grand goals of biology, which is to "figure out" while being content to get by without proofs or guarantees ...

"AI as (an Ersatz) Natural Science?"
by Subbarao Kambhampati

Control via Supply Chain Accountability

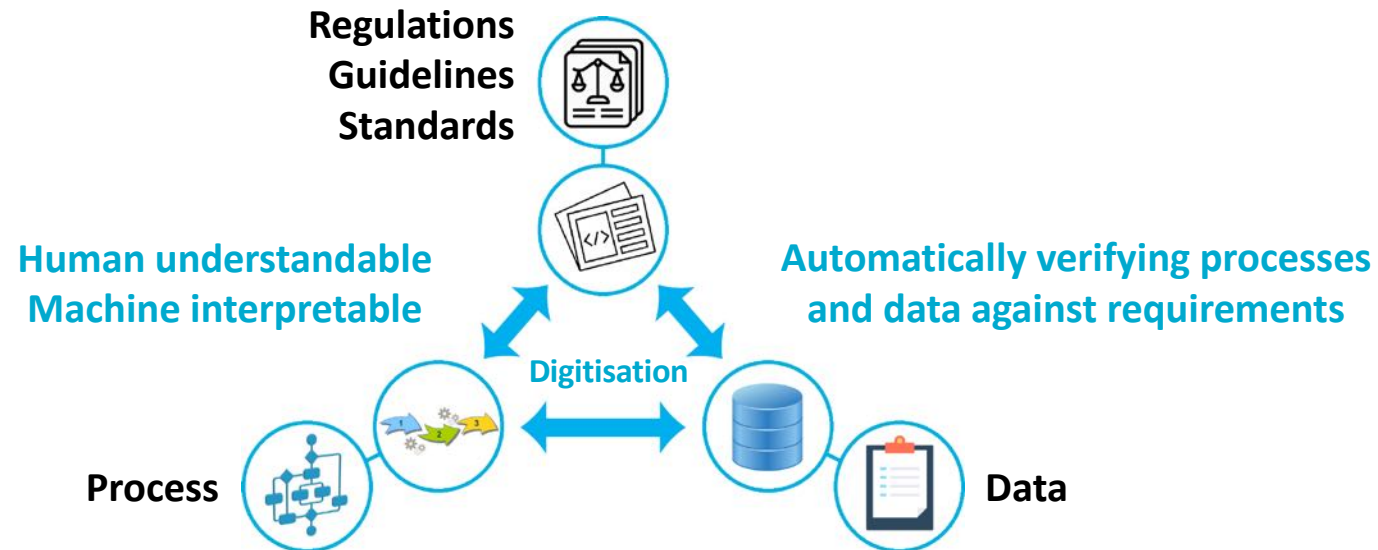
Software Bills of Materials (SBOM)/AIBOM



Data61 work: Xia, B., Bi, T., Xing, Z., Lu, Q., Zhu, L., 2023. An Empirical Study on SBOM: Where We Stand and the Road Ahead, in: 45th ICSE

Data61 work: Xu, X., Wang, C., Wang, Jeff, Lu, Q., Zhu, L., 2022. Dependency tracking for risk mitigation in machine learning systems, in: 44th ICSE

Can AI Help? Automated Design/Runtime Compliance



Data61 Technology

DAMOCLES™: Digital Process Compliance Suite

Compliance by design

Runtime monitoring

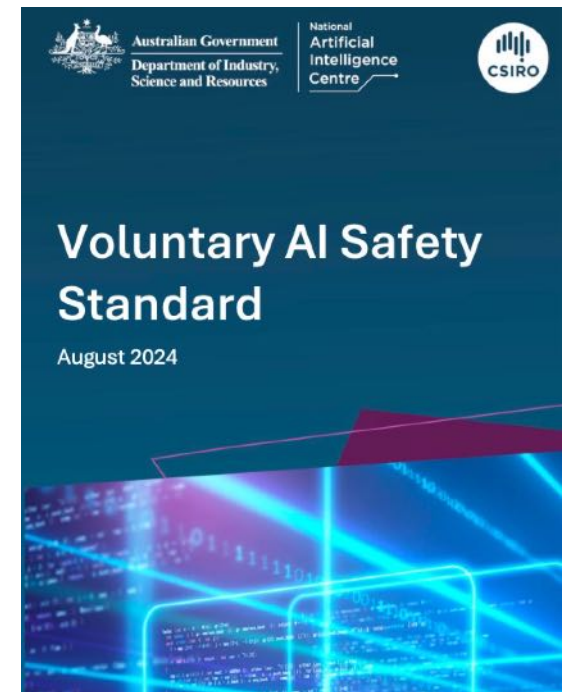
Projected disruptions

Preventative adaptation



Australian AI Safety Standard

1. Globally leading and accessible to small and medium enterprises (SME)
2. Globally leading in Diversity and Inclusion
3. Coherence with select international regulations, standards, principles & governance
4. Agile, modular and evolving
5. Practical & comprehensive – beyond just governance standards
 - Initial Focus: **Testing, Transparency** and **Accountability**
 - **Deployer module** released; **Developer module** underway.





Reclaiming the Reins: Human Control in an End-to-End AI World

Debunk the myths: data/expertise value, human control
Focus on AI Systems, not just AI Models

- Design time control – encoding human oversight/agency responsibly
- Run time control - system-level guardrails, tools for humans
- Control of LLM-based AI systems and agents
- Close the regulation/standard-model gaps via **Responsible AI Engineering**

Australia's AI Safety Standard – v1 released

Mandatory Guardrail for High-Risk AI – consultation underway



#3 On Amazon